

Developing effective procedures to ensure quality and timely deliverables is fundamental and a primary specialty of RMC. To that end we develop such procedures with an eye towards easing the burdens on, in this case, NIH personnel whom are ultimately responsible for the implementation of the requirements underscored in the Scope of Work.

Michael Perch, RMC's primary pathfinder, in addition to physically and personally overseeing the implementation and execution of every procedure, directs corrections of said procedures immediately upon discovery of any complication which may disrupt deliverables quality. Mr. Perch is the sole owner of RMC and thereby has both pecuniary and reputational interests at stake when making decisions which have consistently resulted in quality timely deliverables.

With technical prowess and repeated excellent reviews, RMC is capable of grappling with all known and yet unknown issues related to the execution of the job, while concurrently using a bespoke accounting system which allows for detailed DCAA-Complaint EVM reports and allows all decision-makers to be comfortable with the technical information and financial data that RMC provides.

Every member of RMC's assembled team is qualified, vetted, tested, and held to the highest standards. To ensure quality and as a part of RMC's own routine internal quality assurance procedures, reorganization of such supporting staff, personnel, and partners are handled seamlessly without required additional time or funding or burden upon the client.

Having sufficient financial wherewithal NIH can be assured that RMC has the strength to complete the project, even with the often erratic remuneration policies of Federal agencies during a time of political change in the Executive and Legislative Branches.

Additionally, the certifications, experience, and 12 year history of RMC makes us a judicious choice for this job where the continued training of NIH personnel can be delivered while incorporating technology to reach the ethereal goals indicated in the NIH's original request.

When considering the procedures averred by RMC herein, it is best to start with a basic overview of the PMI-complaint Project Management Plan designed by RMC for NIH to obtain vigorous Human Capital Management. Considering the RFQ prayed for assistance in two overarching areas, education/training, and staffing of educational/training personnel, the most significant initial procedure involves a communication and accountability scheme which includes a centralized contact hub which facilitates access to authority personnel by Program Staff 24 hours a day.

Creation of tiered teams of qualified personnel monitoring, evaluating, coaching, and reporting on assessments of training as well as the NIH personnel being evaluated via specific metrics will allow NIH to review the ROI if RMC is selection for this operation.

Staffing concerns, whether recruiting from the open-market, or using previous employees pursuant to Executive Order 13495, will be accomplished by RMC's proprietary Talent Management System to ensure the legitimacy of qualifications of applicants after incentivizing quality work and retention with promotions, salary adjustments, and bonuses. This will assure that training can continue seamlessly, identifying skills, filling gaps, and prognosticating the future needs of NIH.

The realities of such a project require that in order to remain on schedule, maintain quality assurance, account for possible changes, manage risk effectively, and guarantee performance as promised and contracted for, RMC must and has created a plan for each of these areas.

RMC has the vision and the plan to execute the needs of the NIH while remaining on-time, on budget, while increasing effectiveness, and the overall satisfaction of NIH Directors and personnel, contractors, and RMC partners, as well as, when completed, with the public whom will find the selection of RMC to be laudable choice by NIH.